propertymark

Y0006411

Mr. Andrew Cole former NAEA Director of Andrew Cole Estate Agents

Disciplinary Tribunal Decision

15th July 2026

Disciplinary Tribunal Decision

Member:	Mr Andrew Cole, Former NAEA member
Position:	Director
Company/Employer:	Andrew Cole Estate Agents
Address:	Andrew Cole Estate Agents 12 Townsend Place Kingswinford DY6 9JL
Complainant:	Propertymark
Reference:	Y0006411
Date:	15th July 2026

A. INTRODUCTION

A Tribunal of Propertymark Limited was convened on 15th July 2026 to consider the case against Mr Andrew Cole.

The panel members were Mr. Jim Atkins, PPNAEA (Honoured) (member panellist acting as the Chairperson for the Tribunal); Mrs. Carol Brady, MBE (lay panellist) and Mr. Noel Hunter, OBE (lay panellist).

The presenting Case Officer for Propertymark was Miss Farrah Gibson.

Mr Andrew Cole did not attend the hearing. The Hearing took place in private and was recorded.

B. ALLEGATIONS

The Tribunal considered the allegations set out in the case summary sent to Mr Cole.

It was alleged that Mr Cole had acted in contravention of the requirements of the following Propertymark Conduct and Membership Rules.

13. GENERAL DUTY TO UPHOLD HIGH STANDARDS OF ETHICAL AND PROFESSIONAL BEHAVIOUR

13.1 No member shall do any act (whether in business or otherwise) which:

13.1.1 Involves dishonesty, deceitful behaviour, or misrepresentation; and/or

13.1.2 Involves other unprofessional practice or practice that is unfair to members of the public; and/or

13.1.3 In any other way brings Propertymark or any of its divisions or subsidiaries into disrepute.

23. CONTINUING PROFESSIONAL DEVELOPMENT (CPD) RULES

23.1 CPD is mandatory for all ARLA, NAEA, NAEA Commercial and NAVA members except for Affiliate, Deferred, Retired grade members.

23.2 Members are required to undertake at least twelve hours' CPD activity per year. At least four of
the twelve hours must be obtained by attendance at relevant educational events and up to eight hours by relevant private study (except for those studying for Propertymark Qualifications
relevant to their specialism). All CPD should be relevant to the membership specialism and/or
relevant to business needs.

23.3 The CPD year runs from 1st January to 31st December, and the twelve hours should be submitted
by 31st January of the following year, listing the learning outcomes.

23.4 CPD must be provided annually for membership to continue.

23.5 If members belong to more than one division, they are required to submit twelve hours' CPD
for each division demonstrating a relevant learning outcome.

B. DISCIPLINARY HEARING FINDINGS AND SANCTIONS

After consideration of the evidence presented and submissions by the parties, the Tribunal announced the following findings:

C. DECISION

Rule 13	-	Not Proven
Rule 23	-	Proven

D. SANCTIONS

Rule 13	-	N/A
Rule 23	-	£100

Additionally, with the costs of the hearing, £526 also being imposed against Mr Cole in favour of Propertymark.

E. PUBLICATION

The outcome of the case fell within the Propertymark publication policy.

F. CLOSING STATEMENT

'Whilst there is an admission that the business did not meet its CMP obligations, the evidence presented to us revolves around the alleged manipulation of a document. No forensic evidence was presented to us that the member either doctored or enabled the doctoring of the document therefore, we find the alleged breach of Rule 13 not proven. Having reviewed the Propertymark records, we find a breach of Rule 23.

Thank you'