

Company Advantage Elite package: training credits

TERMS AND CONDITIONS
UPDATED: 18 MARCH 2025

1. Eligibility

- a. This offer is exclusively available to companies undertaking the Elite package of Company Advantage.
- b. Access to specific courses is granted only for designated dates, as determined by Propertymark Academy.
- c. Course access is for Live course delivery only this includes courses delivered in either of the following formats:
 - i. Delivered face to face
 - ii. Delivered virtually using remote platforms

2. Notification and booking

- d. Eligible members will be notified of available course dates via email at least 5 working days before the course commences to the Point of Contact within the Elite package company.
- e. To secure a place on a course date, a booking must be made and confirmed through the Propertymark Academy Team by telephone 01926 417780
- f. The booking request window closes 2 working days before the course commences.
- g. Spaces are limited and will be allocated on a first-come, first-served basis.
- h. Successful bookings are confirmed via email from Propertymark Academy.

3. Course availability

- a. Available course offerings are subject to change at the discretion of Propertymark Academy.
- b. Propertymark Academy reserves the right to modify or cancel courses without prior notice.

4. Fair access and usage

- a. To ensure fair access, members may be limited in the number of courses they can attend within a set period.
- b. Elite package holders are limited to a training credit to the value of £400 per year
- c. If demand exceeds availability, a waiting list may be introduced.
- d. Propertymark Academy reserves the right to prioritise members who have not previously attended similar courses.

5. Cancellations and no-shows

- a. If the delegate booked on to the course is unable to attend the booked event, they must notify the Propertymark Academy Team at least 1 working day before the course commences.
- b. Repeated no-shows from an elite package company may impact future eligibility for similar offers to that company.

6. General conditions

- a. This offer is non-transferable and may not be exchanged for monetary value or other services provided by Propertymark or Propertymark Academy.
- b. Any unused credit within a 12-month period will not be carried over to subsequent periods
- c. Propertymark Academy reserves the right to amend these terms and conditions at any time.

By booking a course under this offer, members agree to abide by these terms and conditions.